

# WEDDING FAQs

## **WHAT DO I DO IF I WANT TO MAKE A BOOKING?**

Tentative bookings can be placed by email, over the phone or in person. Tentative bookings will be held for a period of two weeks and will automatically be cancelled unless arrangements have been made to extend the tentative booking period.

## **WHAT IS INCLUDED IN THE RECEPTION VENUE HIRE?**

AquaLuna includes guest tables and chairs, bridal table, white linen tablecloths and napkins, crockery, cutlery, glassware, lectern for speeches and your wedding cake cut and served on platters.

## **WHAT IS THE DURATION OF THE RECEPTION?**

The duration of the function is generally based on the duration of the beverage package i.e. 5-6 hours (including pre function drinks). However, beverage package extensions are available if you wish for your function to run for a longer period of time.

## **CAN WE HAVE WEDDING PHOTOS TAKEN ON SITE?**

If you are having your wedding at AquaLuna you are very welcome to have your wedding photos taken around our unique venue. Please discuss your ceremony options with your wedding coordinator.

## **ARE STAGED PAYMENTS ACCEPTABLE?**

Yes - We are happy to accept instalments in the lead up to your wedding.

## **WHEN DO WE FINALISE THE DETAILS FOR OUR WEDDING?**

Our wedding coordinator will arrange to meet with you 6 to 8 weeks prior to your wedding to discuss all details. We require your menu selections, beverage selections, timings, contractor details and set up arrangements at this time.

## **WHEN IS THE FINAL PAYMENT DUE?**

Food payment is required when final numbers are confirmed 7 days prior to the function. Beverages charged on a package rate will also need to be paid for at this time. If beverages are on a consumption basis, a deposit of \$25 per adult is required, with the remainder to be settled at the conclusion of your function.

## **IF I AM HAVING MY CEREMONY ONSITE WHEN DO I TELL MY GUESTS TO ARRIVE?**

It is recommended that your guests arrive 30 minutes prior to the time you wish the ceremony to commence.

## **WHAT MUSIC OPTIONS DO I HAVE FOR THE CEREMONY?**

It is the responsibility of the bride and groom to organise their own music for the ceremony. If required, AquaLuna have a portable PA system for hire at \$150. Please note this fee is for supply only and a member of your guests or celebrant would be required to operate the audio.

## **DO YOU HAVE AUDIO VISUAL EQUIPMENT WHICH WE CAN HIRE?**

AquaLuna offers a small range of AV equipment such as lecterns, microphones, data projectors and projection screens. For further information and prices on these pieces of equipment or additional AV requirement, please contact your wedding co-coordinator.

## **IS THERE A BRIDAL PARTY ROOM AVAILABLE FOR THE BRIDE AND GROOM?**

Unfortunately AquaLuna is not equipped with a designated bridal suite.

## **CAN YOU ACCOMMODATE GUESTS WITH SPECIAL DIETARY REQUIREMENTS?**

Yes - With a minimum of 7 days prior notice, most dietary requirements can be met. This ranges from vegetarian, vegan, gluten and lactose free as well as food allergies.

## **IS THERE A SPECIAL PRICE FOR FEEDING OUR DJ, BAND, PHOTOGRAPHER AND OTHER WEDDING PROFESSIONALS?**

Yes - Regardless of what menu you have chosen for your wedding, contractor meals are priced at \$40 per contractor which entitles them to a main meal of the chef's choice as well as soft drinks and water throughout the duration of the function. This price does not include alcohol and any request made by your contractor/supplier for additional items outside the above inclusions will be subject to the bride or groom's approval and charged accordingly.

## **DO YOU HAVE IN-HOUSE CONTRACTORS (I.E. PHOTOGRAPHER, DJ, BAND)?**

No - However, we have a list of recommended service providers which we would be happy to provide to you, or our wedding coordinator can look after all your needs so you can feel comfortable knowing every detail is being seen to. You are also welcome to select your own bridal suppliers.

## **IS THERE A SEPARATE CHILDREN'S MENU?**

A children's menu is available for children in between 2 and 13 years old. Our wedding kit includes the menu options available for children. Teenagers 13 to 17 years old will have the adult menu.

## **IS THERE ACCOMMODATION AVAILABLE AT AQUALUNA?**

Unfortunately, AquaLuna does not currently have accommodation available on-site. We can, however, provide you with details of accommodation facilities in close proximity to the restaurant.

## **WHAT TIME DO I HAVE ACCESS TO OUR VENUE ON THE DAY?**

Please discuss your these options with your wedding coordinator.

## **IS THE VENUE EXCLUSIVELY OURS FOR OUR WEDDING EVENT?**

Yes - If this is an option you decide to go with within AquaLuna's terms and conditions.

